iConnectData (ICD) User Guide – Small Fleet

Updated: 11/18/2019

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Revision History

Version	Date	Editor	Modification
v01	20140426	Kristy Johnson	Original version created.
v02	20150330	Kristy Johnson	Updated content and formatting.
		and Steven Harris	
v03	20180810	Steven Harris	Updated content and formatting, added new sections
			for card maintenance, invoices, and reporting.

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Overview

iConnectData (ICD) is a secure, self-service web portal for performing account management, such as accessing reports, pulling invoices, accessing product documentation, and much more. The features in ICD are designed to provide self-service account management, which can reduce the need to contact Comdata Customer Service for assistance.

The latest version of ICD offers enhanced features, such as QuickLinks for your most used features, a streamlined navigation, making it easier to locate and perform necessary account functions, and the Resource Center, your place for the latest product information.

This document covers the basics of using ICD.

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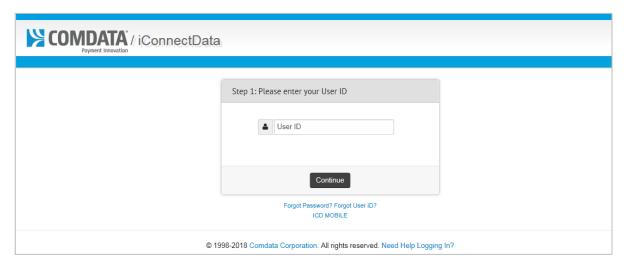


Logging into iConnectData

The iConnectData (ICD) website provides a safe and secure method of logging in. The login process includes selecting an ImageKey and ImageKey caption, which confirms you are at the secure ICD site and allows for verification of your identity.

- 1. Once you receive the ICD Welcome email, click the ICD link included in the email: https://w6.iconnectdata.com/Login/init. Use this link anytime to access ICD.
- **2.** On the ICD login page, enter your assigned user ID. Then, click **Continue**.

Note: You should have received your user ID in the ICD Welcome email.



3. Enter your password. Then, click **Continue**.

Note: You should have received a temporary password in the ICD Welcome email. If this is your first time logging in, you are required to change your password, which is case sensitive, to meet the following requirements:

- Must be at least 8 characters.
- Must include 1 number.
- Must include 1 uppercase and 1 lowercase letter.

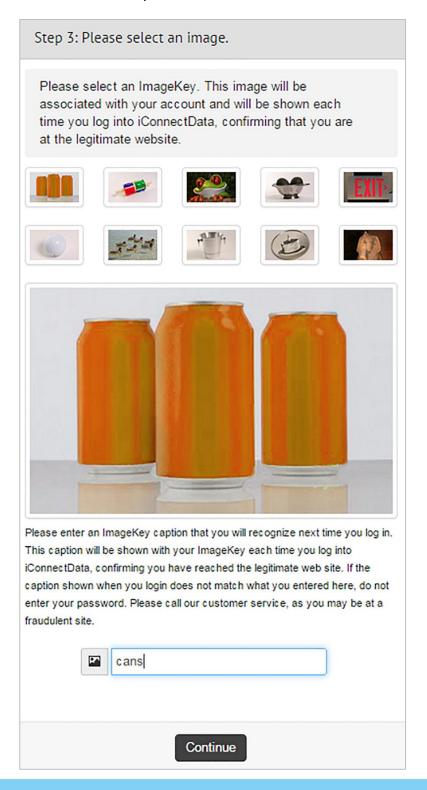


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4. Select an ImageKey and enter an ImageKey caption. Select an ImageKey you can easily recognize and enter a caption you will remember. Click **Continue** when finished.

Note: At any time when you log in, if the displayed ImageKey and/or ImageKey Caption are not the ones you selected here, *do not* enter your password. Call Comdata Customer Service immediately!

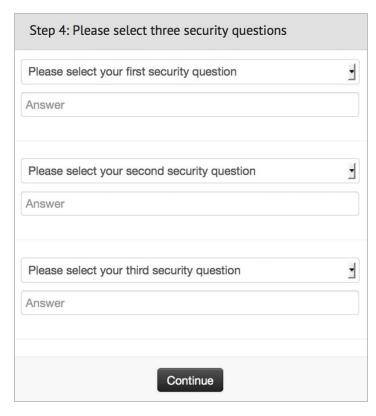


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5. Select three security questions and enter their answers. Ensure your questions and answers are easy to remember. Click Continue when finished.

Note: Make sure you have a secure way to remember your password, ImageKey, ImageKey Caption, and security questions and answers. Do not share this information with anyone.



- **6.** You will be directed to the ICD home page. The next time you log in:
 - Enter your user ID.
 - Check your ImageKey and ImageKey Caption.
 - If your ImageKey and ImageKey Caption are correct, enter your password.

Note: If your device isn't recognized (i.e., you are logging in from a different computer or location), or if you need to change your password, you will be asked one of your security questions to verify your identity. If you cannot answer your question correctly, call Comdata Customer Service for assistance.



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Retrieving your Login Information

If you forget your ICD user ID or password, you can easily retrieve them by selecting one of the following options on the ICD Login page: **Forgot User ID?** or **Forgot Password?**.

Retrieving your Password

If you forget your password, follow these steps:

- 1. Click Forgot Password on the ICD Login page.
- 2. In the Password Reset dialogue box, enter your user ID and click Continue.
- **3.** A message displays confirming that an email has been sent to the email address associated with your user ID. Check your email for a message titled Password Request.
- **4.** In the Password Request email, select the link to return to the Password Reset dialog box. **Note:** This link expires in 72 hours.
- **5.** Enter your user ID.
- **6.** Answer one of the security questions you set up the first time you logged in.
- **7.** Enter your new password in the fields provided for confirmation. Then, click **Continue**. **Note:** You cannot enter a previously used password.
- **8.** The system displays a green success message and redirects you to the ICD Login page.

Retrieving your User ID

If you forget your user ID, follow these steps:

- 1. Click Forgot User ID on the ICD Login page.
- **2.** Enter the email address used to sign up for ICD, and your first and last name in the fields provided. Then, click **Continue**.
- 3. You should immediately receive an email message with your user ID.

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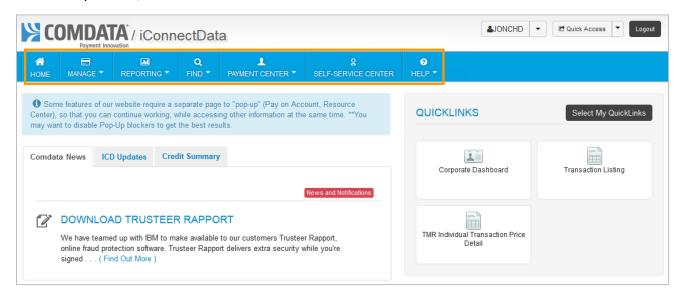


Navigating the iConnectData Home Page

The iConnectData (ICD) home page is designed to offer a simple and intuitive navigation of the web portal. For example, the main navigation bar contains access to all of your account management features and you can use the QuickLinks tool to set up links to your favorite features.

Navigate the Main Menu

The main navigation bar contains up to seven options. Note that the options available under each drop-down are based on your access permissions. If you do not see a task that you should be able to perform, contact Comdata Customer Service.



Drop-Down	Description
Home	Returns you to the ICD home page from anywhere in the web portal.
Manage	Contains all of your program task options, such as card maintenance, card ordering,
	and real-time transaction activity.
Reporting	Links you to your reporting options, such as reportQ, which contains preformatted
	canned reports on your account activity, and Business Intelligence, which contains
	any custom reports within your account.
Find	Links you to location tools such an ATM Locator and a Merchant Locator.
Payment Center	Contains your online payment methods for paying invoices and your available credit
	with Comdata.
Self-Service Center	Your source for up-to-date product documentation and educational resources.
Help	Links you to Classic ICD and a Feedback option. Use Feedback to report any technical
	problems you experience with ICD.

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Use the Resource Center

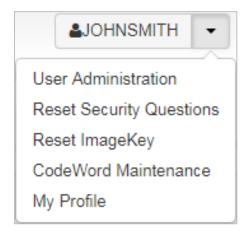
The Resource Center is packed with content on several products. To find content, you can:

- **Search for a Quick Answer.** When you need a quick answer, the search tool lets you narrow your search by product and content type.
- **Use the Product Pages.** Each product used in ICD has its own information page. Become a product knowledge expert by reading the latest release updates, quick steps, and user guides or watching informative training videos.
- Watch Video Tutorials and Recorded Webinars. Do you prefer learning by watching visual instructions? Watch a video tutorial or recorded webinar to view instructions in action!

Manage your User Profile

The user ID drop-down in the top right corner of the ICD home page contains specific options for managing your ICD account, such as:

- Copying and deleting users, if you have Administrator access.
- Resetting your ImageKey, ImageKey Captions, and security questions and answers.
- Editing or deleting authorized codewords through Codeword maintenance.
- Updating your contact information (email and mailing address).
- Setting up email notifications on credits and invoices.

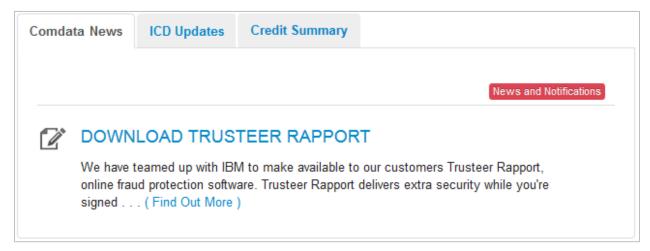


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Stay Up to Date on News and Credit

The left side of the home page contains Comdata News, ICD Updates, and the Credit Summary tab.



Tab	Description
Comdata News	Announcements on product enhancements, new products, and other critical up-
	to-date information.
ICD Updates	Announcements specific to ICD, such as outages, enhancements, and new
	features.
Credit Summary	A snapshot of your current credit activity.

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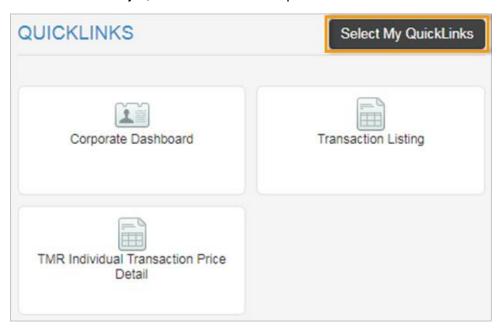


Set Up QuickLinks

QuickLinks allows you to create a one-click option for your most frequently used tasks. The process is similar to bookmarking your favorite web pages.

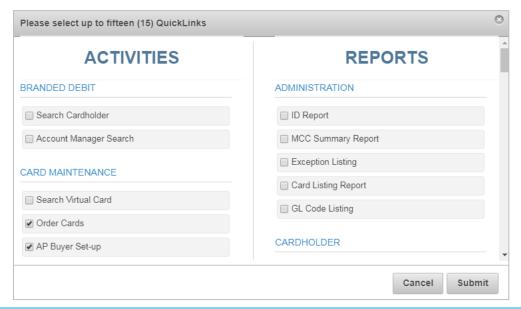
Locate the QuickLinks tool on the ICD home page and follow these steps:

1. Click the **Select My QuickLinks** button to open the Selection window.



2. Select the check box next to each page you often use and then click **Submit**. You can select or deselect QuickLinks at any time.

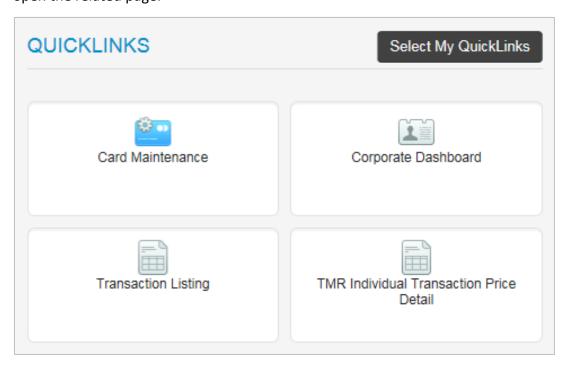
Note: You can create a QuickLink for every application within ICD, but you can create up to only 15 at a time. Some QuickLinks may be preloaded based on your account set up.



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3. Once you've made selection(s), the link(s) will display on the QuickLinks tool. Click a link to open the related page.



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Managing your Cards

Managing your cards is an important part of any Comdata product offering. With ICD, you have easy access to your cards and an abundance of management features to help you run your program smoothly.

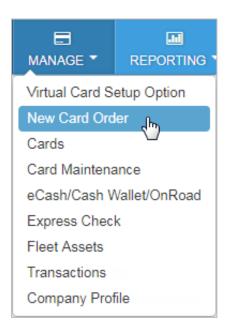
New Card Order: Order a Proprietary Card

If you are a Proprietary card customer, follow these steps to order Proprietary cards.

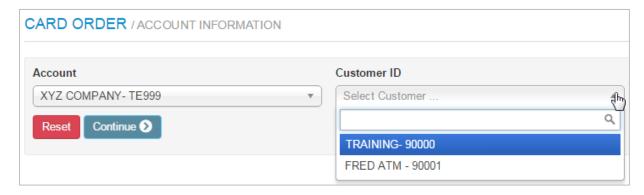
Order a Single Proprietary Card

As a Proprietary card customer, you can order a single or multiple proprietary cards. Follow these step to order a single Proprietary card.

 To access the Card Order page, select Manage > New Card Order.



2. Select the account code and customer ID for ordering Proprietary cards.



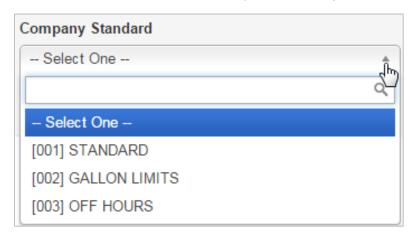
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3. The page refreshes to display the Card Action drop-down. Select New Card.

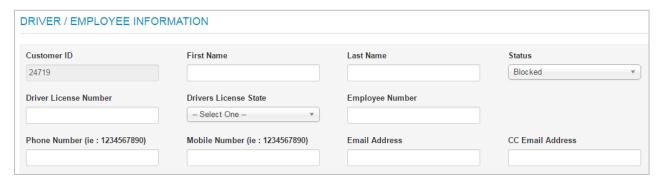


4. The page refreshes to display the **Company Standard** drop-down. Select the standard for the new card. Then, click **Continue** (Continue O).



5. The page refreshes to display additional fields for entering details on your card order. The Driver/Employee Information section contains cardholder-related fields. Complete each field as necessary.

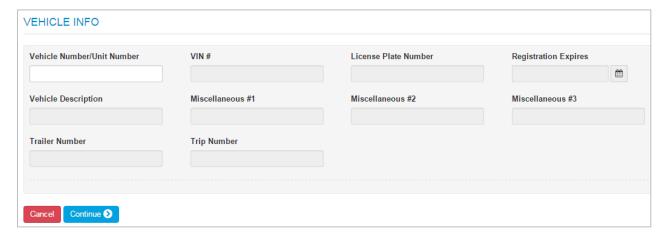
Note: If the Driver License state is California, the Status field must be set to Blocked.



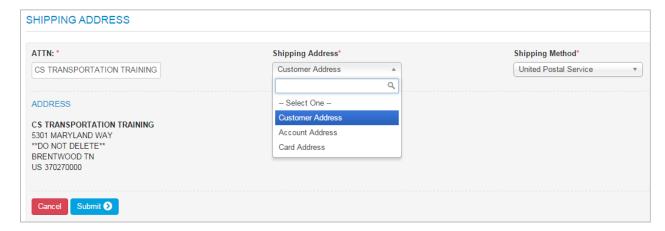
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The Vehicle Info section contains fields related to the driver's vehicle. These fields will be open for editing only if the cardholder is a driver and/or your company requires them to be completed. Click **Continue** when ready.



6. Complete the Shipping Address fields and then click **Submit**.

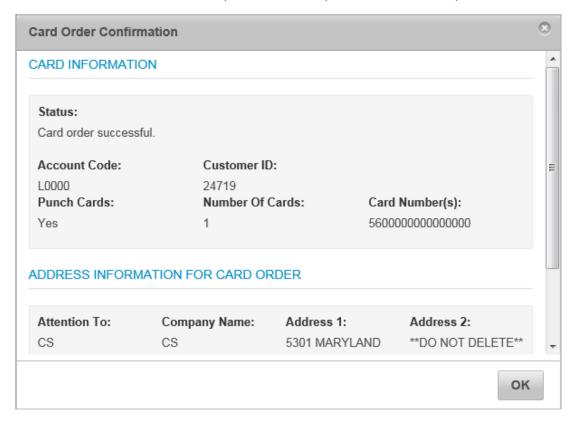


- **ATTN.** The person, department, entity, etc. responsible for receiving the cards.
- Shipping Address. Select either Customer Address, Account Address, Corporate
 Address, or Card Address. Select Card Address to manually enter a receiving address.
 Note that cards ordered for a California address must be in Blocked status.
- Shipping Method. United Postal Service (UPS) is the only shipping method available.

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A Card Order Confirmation window opens confirming submission of your order. Review the details in the window to ensure your order was processed accurately. Click **OK** to exit.



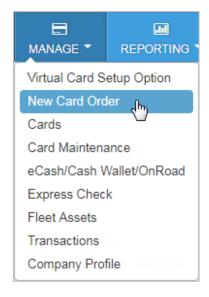
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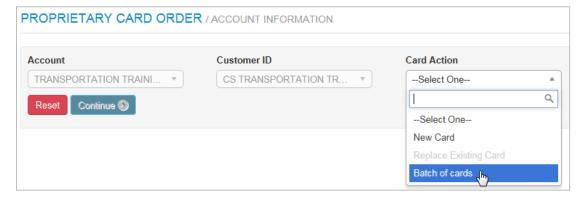
Order Multiple Proprietary Cards

Follow these steps to order a batch of Proprietary cards using ICD's new Card Order feature. Your account must be set up for access to this feature.

 To access the Card Order page, select Manage > New Card Order.



2. Select an account code and customer ID and then select **Batch of Cards** from the **Card Action** drop-down. Then, click **Continue**.



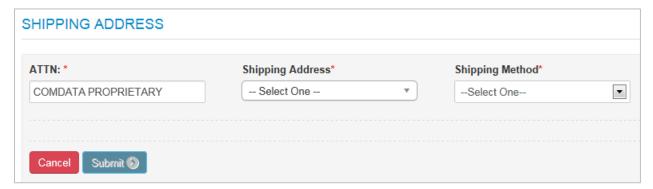
3. Enter the total number of cards to order. Note that this field will default to a one-card limit unless your access is set up to allow a higher order number. Also, batch cards can be ordered only in Blocked status. Click **Continue** when ready.



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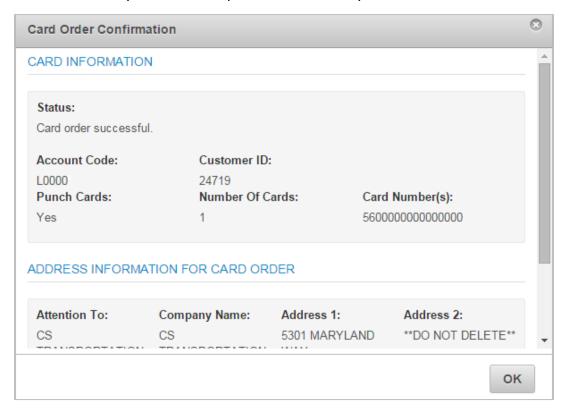


4. Complete the shipping address fields and then click **Submit**.



- **ATTN.** The person, department, entity, etc. responsible for receiving the cards.
- **Shipping Address.** Select either Customer Address, Account Address, Corporate Address, or Card Address. Select **Card Address** to manually enter a receiving address. *Note that you cannot order more than 50 cards for P.O. Box addresses.*
- **Shipping Method.** United Postal Service (UPS) is the only shipping method available.

A Card Order Confirmation window opens confirming submission of your order. Review the details to ensure your order was processed accurately.



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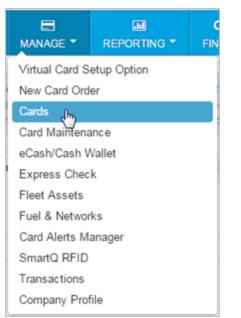
Classic Card Maintenance: Order a Proprietary Card

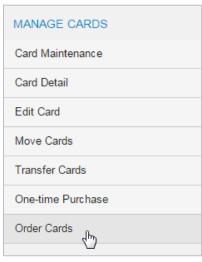
If you do not have access to New Card Order, you can still order your cards using ICD's traditional card ordering method.

Order a Single Proprietary Card

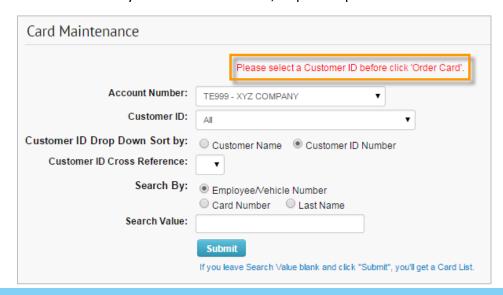
Follow the steps below to order a Comdata card.

1. On the ICD home page, select Manage > Cards > Order Cards.





2. If you have multiple customer IDs, the Card Maintenance page will display with a message stating that you must select a customer ID in order to proceed. Make your selection. If your account code only has one customer ID, skip to step 3.



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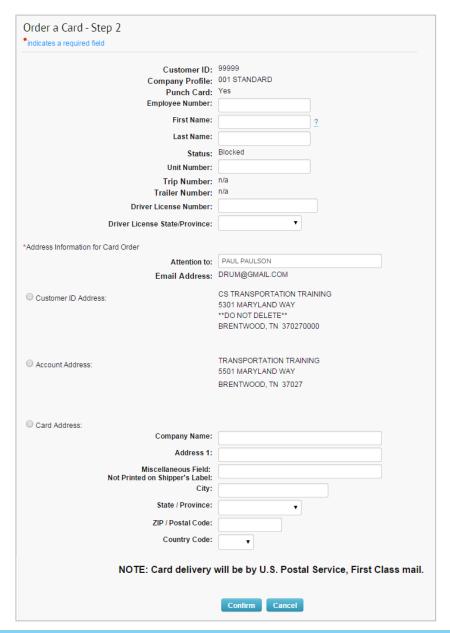
3. On the Order a Card - Step 1 page, ensure the correct customer ID is selected. Then, select **Continue**.

Note: If you need to apply a company profile to the card being ordered, select Order a Card from the left hand menu bar. The **Company Profile** field will then open for editing.



4. On the Order a Card – Step 2 page, enter all information needed to accurately issue your card. Fields denoted with a red asterisk are required.

Use the radio buttons to select whether the card will be shipped to the address for the selected customer ID, account code, or a different address. Select **Confirm** at the bottom of the page when ready.



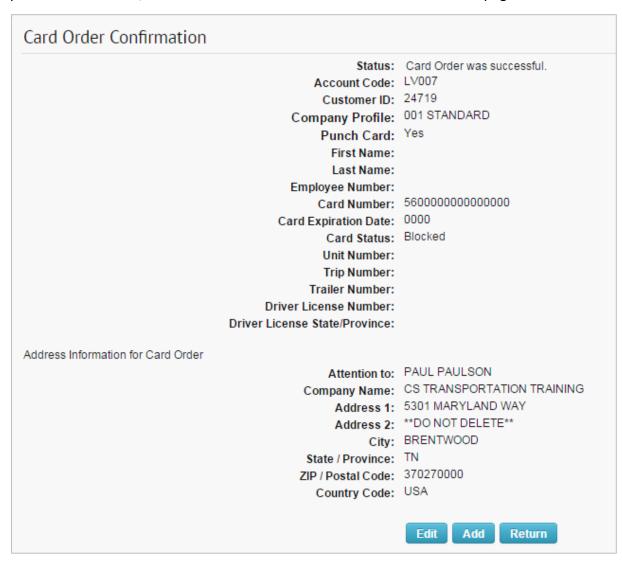
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5. In the Confirmation window, select **Continue** to complete your order, or select **Back** to close the window and edit your order.



6. If you select **Continue**, the Card Order Confirmation page opens, displaying all details on your card order, including the full card number. Review and verify that the information is accurate. Select **Edit** to open the Edit a Card page and edit details on the card, select **Add** to place another order, or select **Return** to return to the Card Maintenance page.



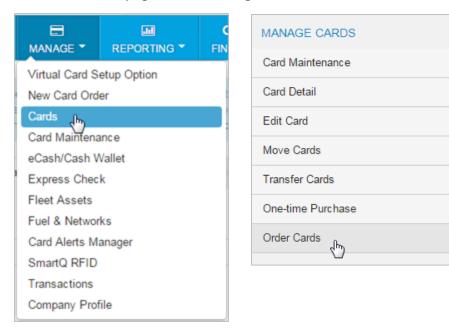
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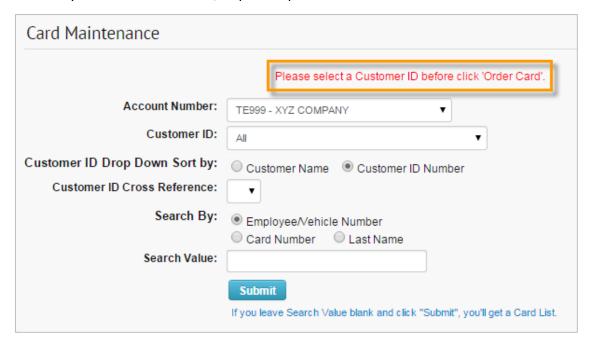
Order Multiple Proprietary Cards

Follow the steps below to order multiple Proprietary cards. Your account *must be set up* for access to this feature, and your user profile will default to a one-card limit unless your access is set up to allow a higher order number.

1. On the ICD home page, select Manage > Cards > Order Cards.



2. The Card Maintenance page opens. If you have multiple customer IDs, a message will display stating that you must select a customer ID. Make your selection. If your account code only has one customer ID, skip to step 3.



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3. On the Order a Card - Step 1 page, select **Order Multiple Cards** from the left-hand menu bar.



Card Maint
Card List/Search
Card Detail
Edit a Card
Card Options
Company Standards
Order a Card
Order Multiple Cards (اسما)
Card Order Search

4. On the Multiple Card
Delivery page, enter the
required information to
order your cards.
Required fields are
denoted by a red
asterisk.

The maximum number of cards you can order for the selected account and customer ID displays next to the **Number of Cards** field.

Select **Confirm** at the bottom of the page when ready.

Customer ID: Punch Cards: *Number of Cards:	
Address Information for Card Order	
Attention to:	PAUL PAULSON
Email Address:	CARRIE.DRUMHELLER@GMAIL.COM
Customer ID Address:	CS TRANSPORTATION TRAINING 5301 MARYLAND WAY **DO NOT DELETE** BRENTWOOD, TN 370270000
Account Address:	TRANSPORTATION TRAINING 5501 MARYLAND WAY BRENTWOOD, TN 37027
Card Address:	
Company Name:	
Address 1:	
Miscellaneous Field: Not Printed on Shipper's Label: City:	
State / Province:	•
ZIP / Postal Code:	
Country Code:	

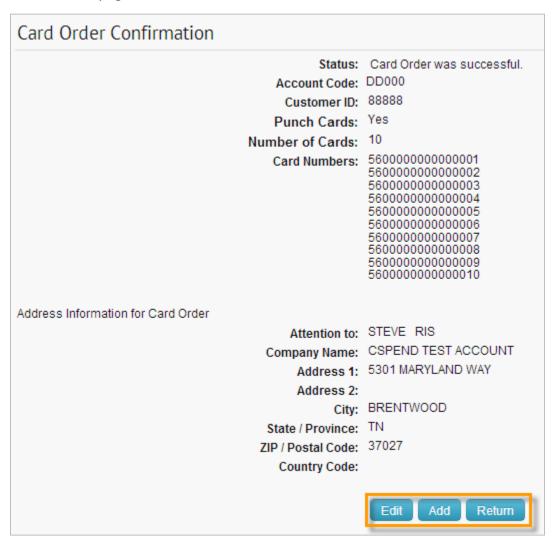
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5. In the Confirmation window, select **Continue** to complete your order, or select **Back** to close the window and edit your order.



6. If you select **Continue**, the Card Order Confirmation page opens, displaying all details on your card order, including the full card number for each ordered card. Review and verify that the information is accurate. Select **Edit** to open the Edit a Card page and edit details on the cards, select **Add** to place another order, or select **Return** to return to the Card Maintenance page.



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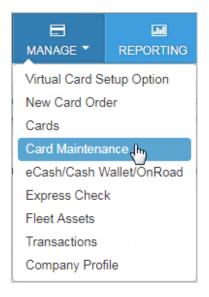
Use Card Maintenance

Card maintenance provides many options for searching for cards, editing cards, and updating cards.

Searching for Cards

To search for one or more cards, use the Smart Search tool under Card Maintenance.

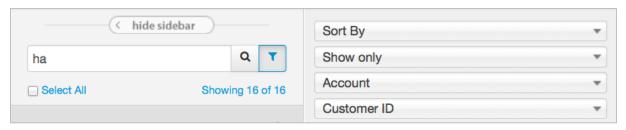
1. Access the Card Maintenance page from the iConnectData (ICD) menu bar (Manage > Card Maintenance).



2. In the search field, enter the beginning of a search term such as the cardholder's first name, last name, employee ID, card number, or unit/vehicle number. You can enter as few as two letters or numbers.

If searching by card number, enter two numbers to pull all results containing those numbers. If searching by any other value, enter two letters or numbers to pull all matching results containing those values in the first two positions (example: search: jo-results: johnson, JO2423, etc.).

OR click the filter button () to display your filter options. Click it again to close the filters.



(continued on next page)

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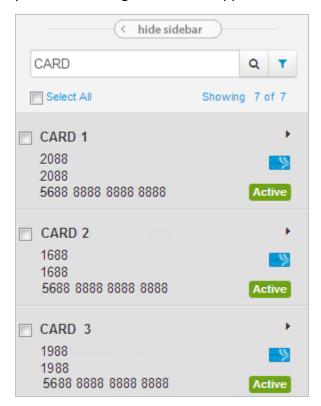


Filter options

Option	Comments	
Sort By	Sort results by the cardholder's first or last name, card number, card status,	
	employee ID, or unit number.	
Show only	Sort results by card status: active, blocked, permanently blocked, fraud, lost, stolen,	
	deleted, assigned, or unassigned.	
Account	Displays a drop-down of all your account codes. Select one to filter by account.	
Customer ID	Displays a drop-down of all your customer IDs. Select one to filter by customer ID.	
	Note: You must select an account code before selecting a customer ID.	

Note: If you have 300 or more customer IDs, a drop-down will not display for the Account Code and Customer ID options. You will need to type these values in, but the search field will pull matching results as you begin typing.

3. After entering your search criteria, click the search button (). The card listing will display the first 200 cards you are authorized to access based on your search criteria. If the card you are searching for does not appear in the listing, try more specific filter options.



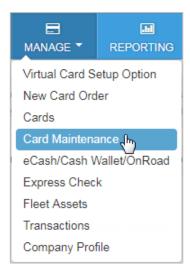
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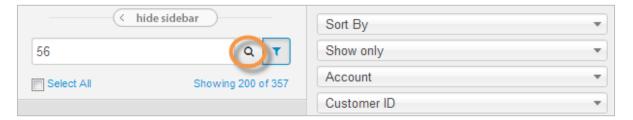
Editing a Card

Follow these steps to access Card Detail and edit a card. What you can edit in Card Detail is dependent on your access level. If a section you want to edit but cannot, contact a Comdata Customer Service Representative.

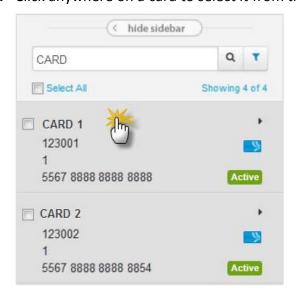
 Access the Card Maintenance page from the iConnectData (ICD) menu bar (Manage > Card Maintenance).



2. Enter the search criteria for a card and click the search button.



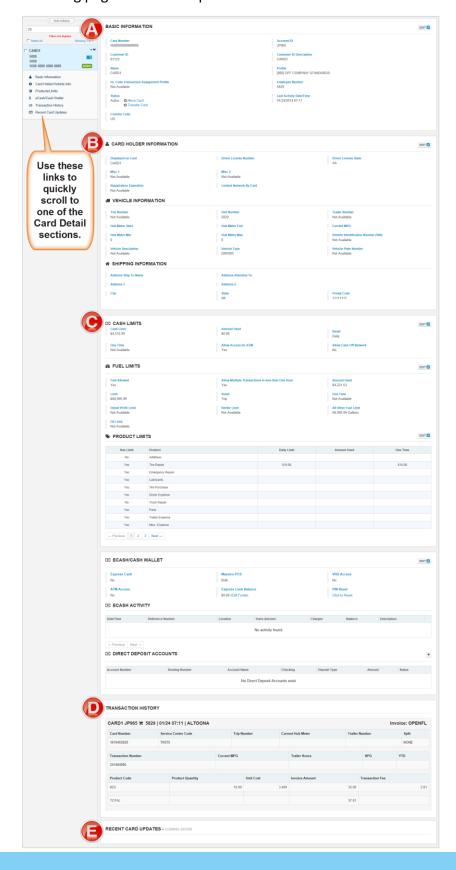
3. Click anywhere on a card to select it from the list. Click again to close it.



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4. Selecting a card from the list opens Card Detail on the right side of the page. See the following pages for a description of each section.

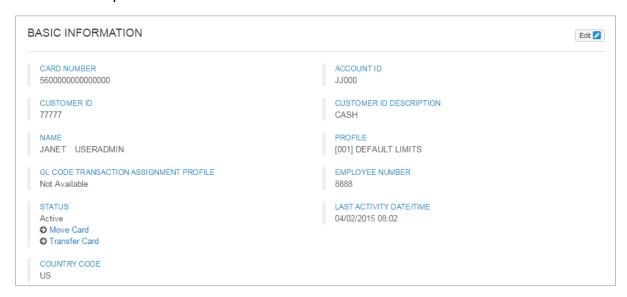


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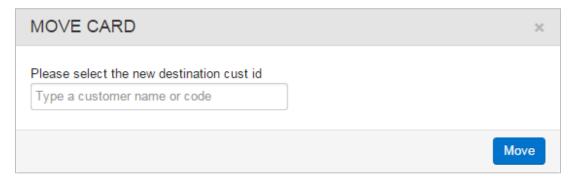


A. Basic Information

The first section displays key details about the card. Click **Edit** (Edit) to begin editing specific fields. Click **Save** (Save) or **Cancel** (Cancel) to close editing. Editing must be closed for a section before you can edit another section.



Click the **Move Card** option under the **Status** field to move the card to a new customer ID.



If you're editing a proprietary card, a **Transfer Card** option also displays that allows you to transfer the card information to a new card number. Note that the original and new card must be within the same customer ID.

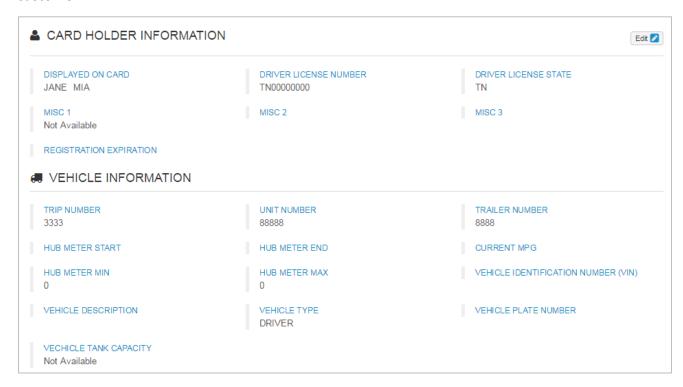


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B. Cardholder/Vehicle/Shipping Information

The next section displays the vehicle, cardholder, and shipping information. The shipping information section displays the address for shipping cards directly to the cardholder. If no address is displayed, then cards will be shipped to the address associated to the card's customer ID.



Below the Cardholder and Vehicle Information is the Shipping Information. This section displays the address for shipping cards directly to the cardholder. If no address is displayed, then cards will be shipped to the address associated to the card's customer ID.

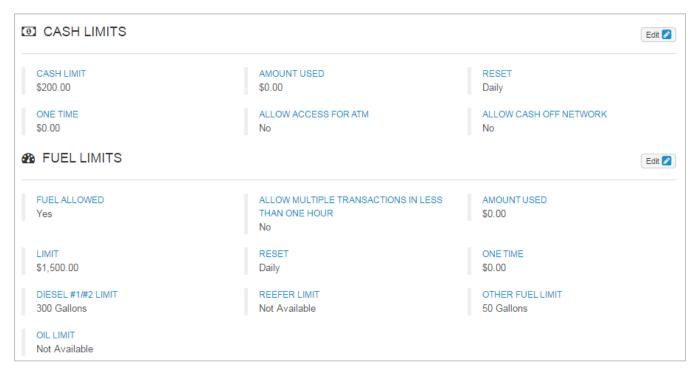


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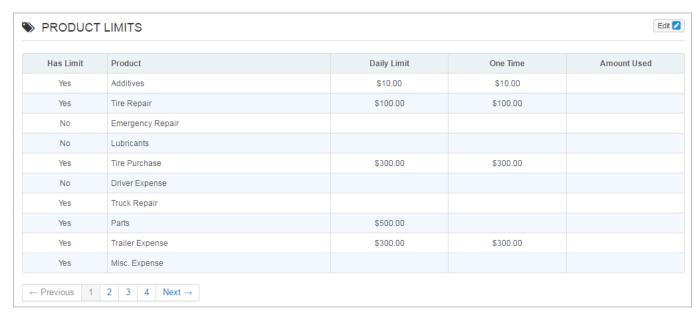


C. Cash/Fuel/Product Limits

The Product Limits section will display your cash, fuel, and product limits. To edit any of the limits, you must have the card profile off company standards.



Scroll down to see your product limits. To edit, click on one or more products from the list and then click **Edit** to open the Edit Product Limits window.

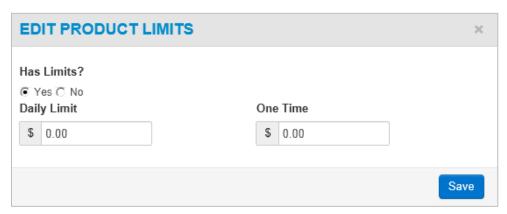


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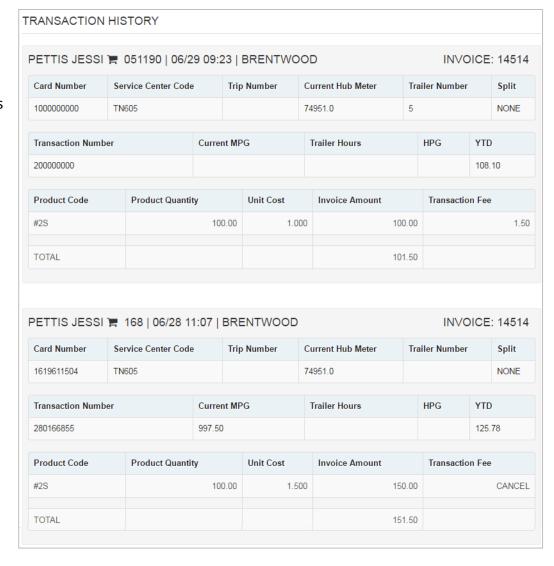
In the Edit Product Limits window, you can change the daily limit or one-time limit as needed. You can add or remove limits by selecting **Yes** or **No** under **Has Limits?**.

Note: You can save this window with either the **Daily Limit** or **One Time** field blank, but a value is required in at least one of the fields to save.



D. Transaction History

This section lists the 10 most recent transactions within the previous 30 days along with the transaction details.



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E. Recent Card Updates

The last section displays all updates made to the selected card in the past 10 days over a 45-day period. See the table below to understand each column.

Field	Action	Old Value	New Value	Time/Date	OPR ID
TRAILER#	ADD		6846	8:58:43 AM / Jun 3, 2016	818
BY:	DELET	HARRIS, LAVONDA		8:58:43 AM / Jun 3, 2016	818
TRIP NR	ADD		6846	8:58:29 AM / Jun 3, 2016	818
BY:	DELET	HARRIS, LAVONDA		8:58:29 AM / Jun 3, 2016	818
LASTNAME	CHG	RHOADS	2016 NATS	8:06:51 AM / Jun 3, 2016	818
1ST NAME	CHG	DEBBIE 2016NATS	DEBBIE RHOADS	8:06:51 AM / Jun 3, 2016	818
BY:	DELET	HARRIS, LAVONDA		8:06:51 AM / Jun 3, 2016	818
STATUS	CHG	В	A	8:06:39 AM / Jun 3, 2016	818
LASTNAME	ADD		RHOADS	8:06:39 AM / Jun 3, 2016	818
1ST NAME	ADD		DEBBIE 2016NATS	8:06:39 AM / Jun 3, 2016	818

Column	Description
Field	Displays the field that was updated.
Action	Displays the type of update: CHG (change), ADD , (addition), DELET (deletion), and INFO (information).
	Note: The INFO and DELET actions are performed by a Comdata associate. These do not pertain to any visible fields.
Old Value and New	Displays the value before and after the update. A value displays under Old Value only if
Value	the action is CHG or DELET.
Time/Date	The time and date of the update.
OPR ID	Operator ID; This field only displays a value if the update was made outside of ICD. The
	ID number identifies the individual that made the update and the IP address it originates
	from. If the update was done by a known ICD user, a value will not display.

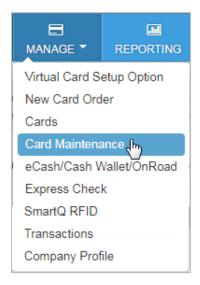
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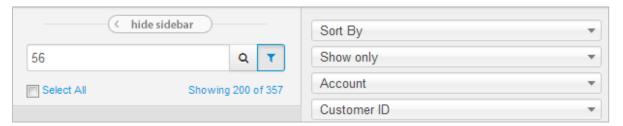
Update Multiple Cards

This feature allows you to update multiple cards at the same time.

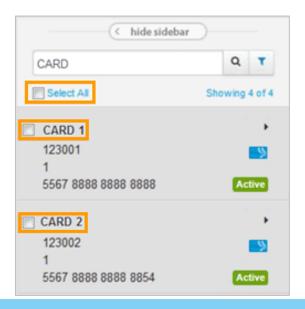
1. Access the Card Maintenance page from the iConnectData (ICD) menu bar (Manage > Card Maintenance).



2. Enter a search to return a card listing. Then, click the search icon ().



3. Select multiple cards from the listing by clicking the check box next to each one. Or click **Select All**.



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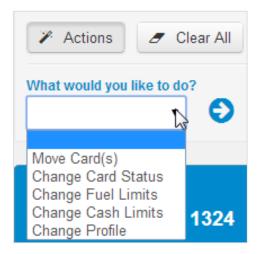


4. Card images populate on the right side of the page for all cards selected. Select the **Actions** button.

Note: To change the view from images to a list view, use the icons in the far right corner. You can remove a card by selecting the small **x** button on the image. Select **Clear All** to remove all cards.



5. A drop-down menu displays asking "What would you like to do?" Open the drop-down menu and select one of the five functions.

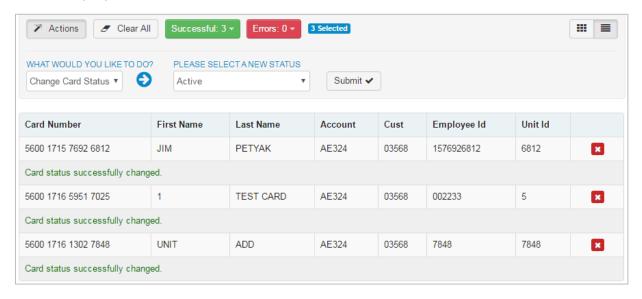


- Move Card(s). Not available.
- Change Card Status. Change card statuses to one of the following options: Active, Blocked, Deleted, Lost, or Stolen.
- Change Fuel Limits. Enter a new fuel limit for all selected cards.
- Change Cash Limits. Change the cash limits for all selected cards.
- Change Profile. Not available.

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6. Select Submit (Submit ✓) after making your changes. Use the drop-down menus labeled Successful and Error to clear all cards that received success or error messages. Use the red X buttons (to clear individual cards or use Clear All to clear all cards in the list.



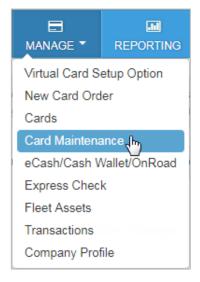
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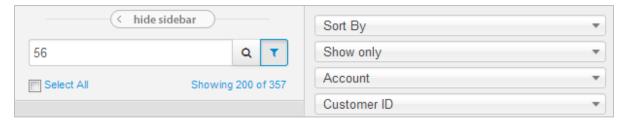
Activate Cards

Use card maintenance to activate new cards that are in blocked status. You can update a single card or multiple.

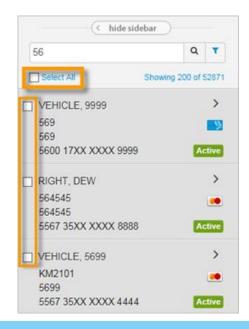
 Access the Card Maintenance page from the iConnectData (ICD) menu bar (Manage > Card Maintenance).



2. Enter a search term for the card(s) you need to activate. Then, click the search icon (



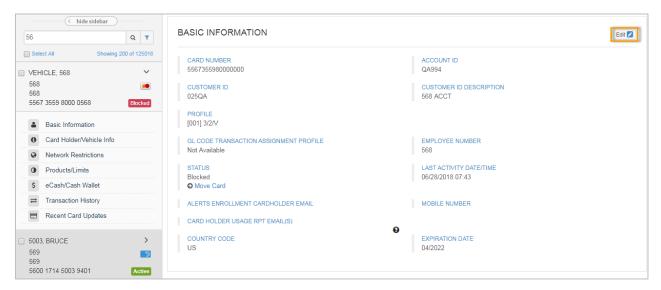
3. Select the card(s) from the list you want to activate. Or click **Select All** to select all cards in the list.



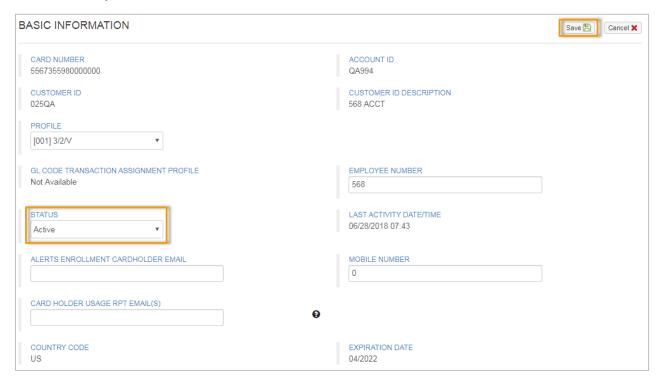
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4. If you selected a single card, click **Edit** in the card's **Basic Information** section.



5. Select **Active** in the **Status** drop-down. Then, click **Save**. The card is now in active status and can be used by the cardholder.



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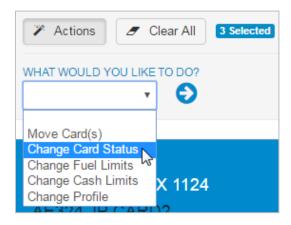


6. If you selected multiple cards from the list, you will see a card image on the right side of the page for each card you selected. Click **Actions**.

Note: To change the view from images to a list view, use the icons in the far right corner (). You can remove a card by clicking the small **x** button on the image. Click **Clear All** to remove all cards.



7. A drop-down menu displays asking "What would you like to do?". Open the drop-down menu and select **Change Card Status**.



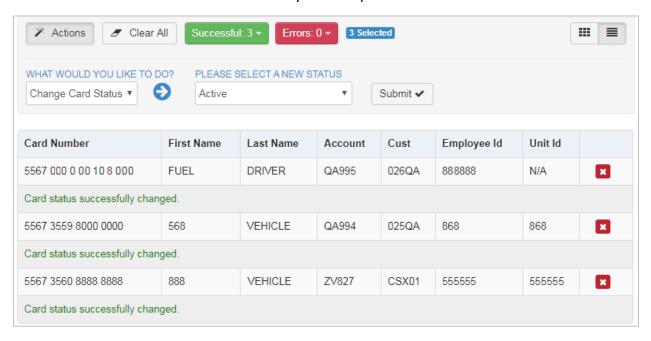
8. Select Active from the Please Select a New Status drop-down. Then, click Submit.



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9. The cards are now active and can be used by their respective cardholders.



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Manage Cardholder and Vehicle IDs

ICD offers the ability to manage your cardholder and vehicle IDs.

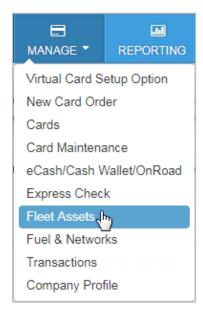
Performing Cardholder ID Maintenance

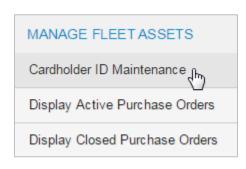
Cardholder IDs are assigned to individuals to use as PINs (personal identification numbers) for vehicle cards. Through Cardholder ID Maintenance, you can:

- Add Cardholder IDs.
- Delete Cardholder IDs. This should be done anytime a cardholder leaves your company.

Note: Your Customer Service Representative can set up a Cardholder ID Master with associated customer IDs. Changes to the Master will update all associated customer IDs.

1. On the ICD home page, select Manage > Fleet Assets > Cardholder ID Maintenance.



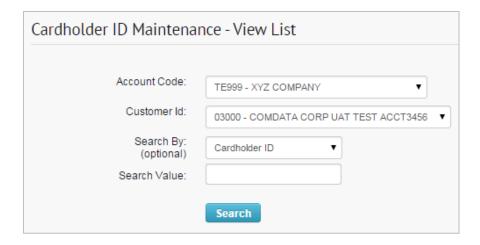


2. The Cardholder ID Maintenance – View List page opens. Select a different account code and customer ID if necessary. Optionally, you can use the Search By field to filter your results by Cardholder ID, Last Name, or First Name. Enter the corresponding search value in the Search Value field. When ready, click Search.

(image on next page)

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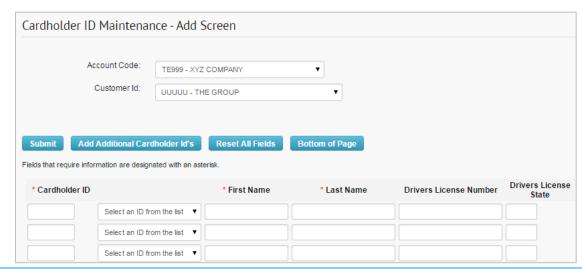




- **3.** The page refreshes and displays all cardholders within your selected account code and customer ID. From here, you have the following options in the left-hand menu:
 - Select Add from the left-hand menu to add an additional vehicle. You can also select View List/Delete to return to the Cardholder ID Maintenance – View List page at any time.



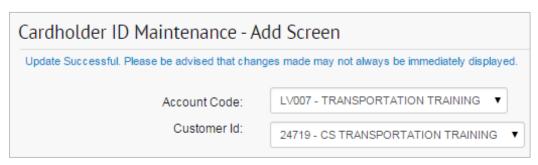
The Cardholder ID Maintenance - Add Screen page opens. Enter all required information in the displayed fields and click **Submit**. Required fields are denoted by a red asterisk. Use the drop-down to select a Cardholder ID that currently exists in the system. This method allows you to assign unassigned IDs. Clicking **Add Additional Cardholder Ids** displays additional rows and clicking **Reset All Fields** clears all fields of any information you entered.



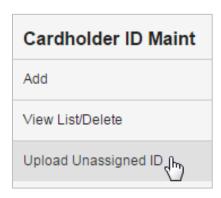
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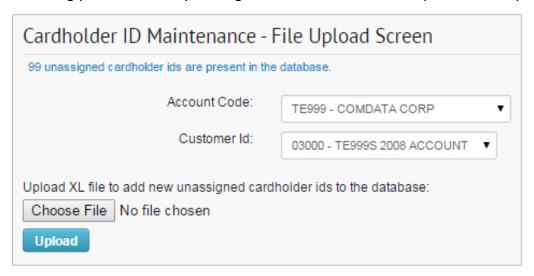
You should see an "Update Successful," message after clicking **Submit**. Note that your changes may not apply immediately.



 Select Upload Unassigned ID to upload Cardholder IDs that have not been assigned to a cardholder.



The unassigned IDs will need to be an Excel spreadsheet. A message also displays informing you of how many unassigned Cardholder IDs currently exist in the system.



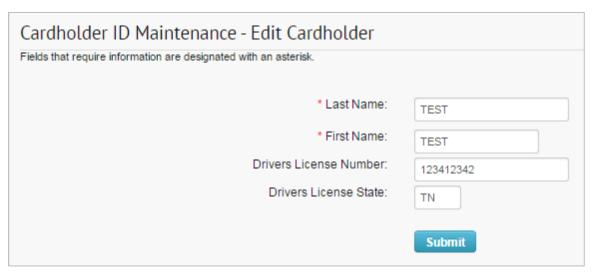
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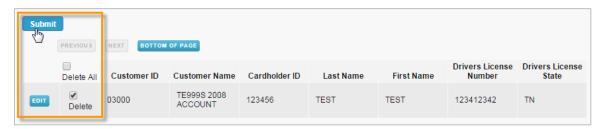
• On the Cardholder ID Maintenance – View List page, click **Edit** to open the Cardholder ID Maintenance – Edit Cardholder page.



From here, you can add or change details on the Cardholder. Click **Submit** to save your changes.



• Select the **Delete** checkbox > **Submit** to remove a Cardholder. You can also select **Delete**All > **Submit** to delete all vehicles in the list.



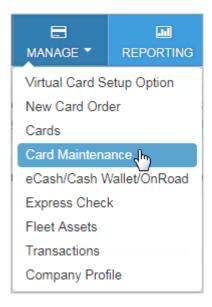
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Performing Vehicle ID Maintenance

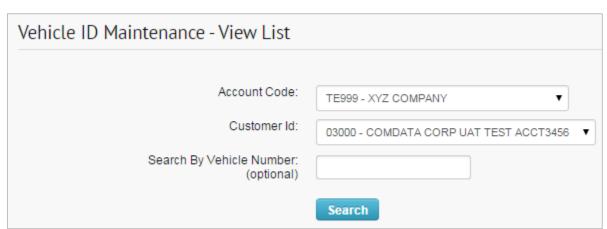
Once your account has been set up for Vehicle Information Maintenance, you can edit information through the Vehicle Maintenance feature. In addition to routine edits and deletions, this feature includes additional options, such as:

- Customizing field names, both optional and required, to reflect your particular operation.
- Changing optional-entry fields to required entry fields for your particular operation.
- 1. On the ICD home page, select Manage > Fleet Assets > Vehicle ID Maintenance.





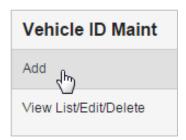
2. The Vehicle ID Maintenance – View List page opens. Select a different account code and customer ID if necessary. Optionally, you can also enter a vehicle number in the **Search By Vehicle Number** field to locate a specific vehicle. Click **Search** when ready.



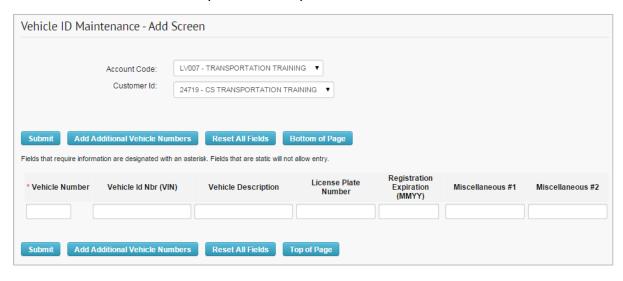
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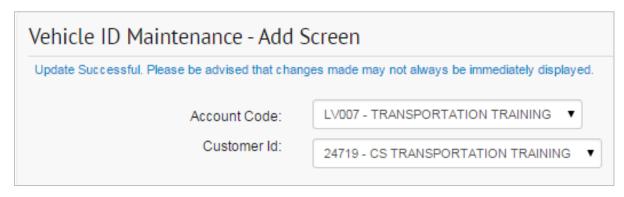
- **3.** The page refreshes and displays all vehicles within your selected account code and customer ID. From here, you have the following options in the left-hand menu:
 - Select Add from the left-hand menu to add an additional vehicle. Select View
 List/Edit/Delete to return to the Vehicle ID Maintenance View List page at any time.



The Vehicle ID Maintenance - Add Screen page opens. Enter all required information in the displayed fields and select **Submit**. Required fields are denoted by a red asterisk. Selecting **Add Additional Vehicle Numbers** displays additional rows and selecting **Reset All Fields** clears all fields of any information you entered.



You should see an "Update Successful," message after selecting **Submit**. Note that your changes may not apply immediately.



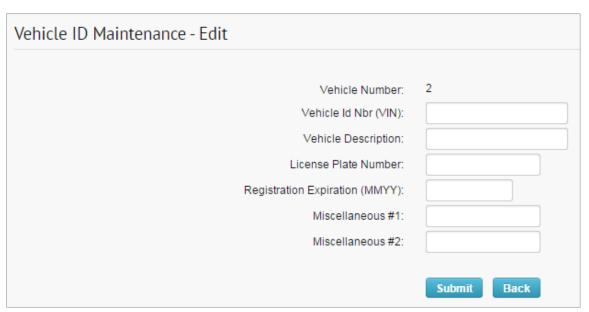
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 On the Vehicle ID Maintenance – View List page, select a Vehicle Number to open the Vehicle ID Maintenance – Edit page.



From here, you can add or change details on the vehicle. Select **Submit** to save your changes.



Select the **Delete** checkbox > **Submit** to remove a vehicle. You can also select **Delete All** > **Submit** to delete all vehicles in the list.



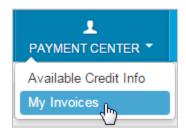
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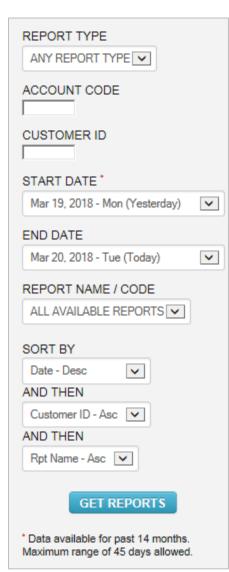
Searching for an Invoice

Your invoices are available in ICD through the My Invoices feature. Anytime you need to see charges on your account, come here to view them.

1. Select Payment Center > My Invoices.



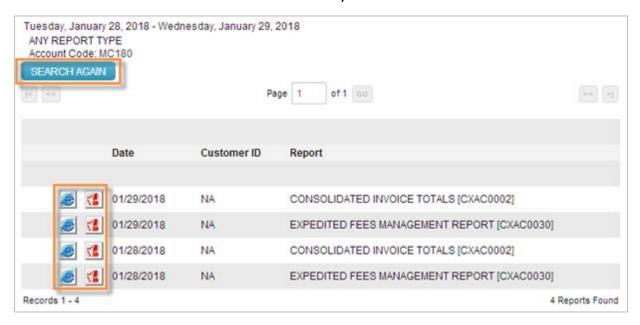
- **2.** Complete each field as necessary to search for invoices and click **Get Reports**.
 - Report Type: Select a report type from the dropdown (invoice, data, management) or select Any Report Type to select all reports for which you are registered.
 - Account Code: If you have access to multiple account codes, the drop-down will display your default account code. Select a different account code if necessary.
 - Customer ID: Select a customer ID associated with the account code or leave as "All Customer Ids For "account code".
 - **Start Date:** Defaults to the previous date. The drop-down contains dates for the past 14 months.
 - End Date: Defaults to the current date. The dropdown contains dates for the past 14 months.
 Maximum date range of 45 days for start and end date.
 - Report Name/Code: Defaults to All Available
 Reports. The drop-down contains all reports that match your report type.
 - Sort By, And Then: Use these fields to sort your search results by the options provided such as account code, customer ID, or report name.



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3. The results will contain each invoice that matches your search criteria.



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Accessing Quick Reports

ICD contains several preformatted, canned reports that allow you to review specific details on your account. Use these reports to monitor and manage many aspects of your account, such as transaction spending per cardholder, disputed transactions, and card listings.

1. On the ICD home page, click **Reporting > reportQ**.



2. On the reportQ home screen, click Quick Reports.

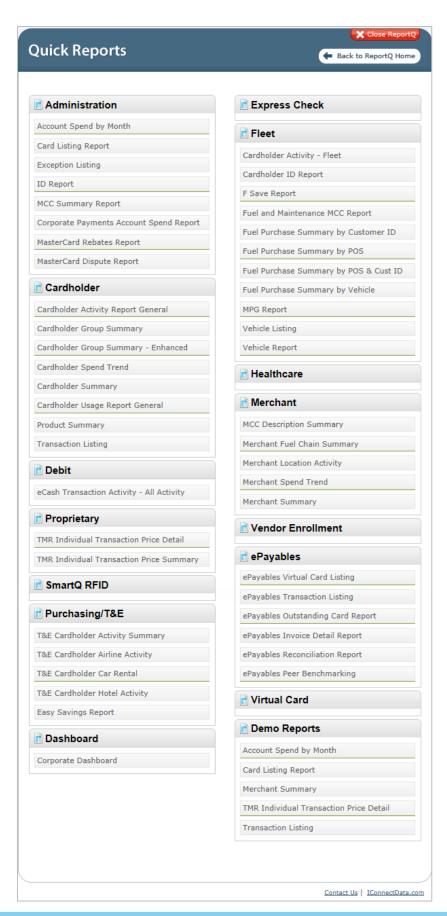


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This action directs you to a library of reports available to you. Click a report in the list.

Note: Hover your mouse over a report name for a description of the report.



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